



William Lodge &lt;williamlodge12@gmail.com&gt;

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**(no subject)**

1 message

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**William Lodge** <williamlodge12@gmail.com>  
To: manager1@greenboxselfstorage.com

Fri, May 15, 2026 at 1:53 PM

Hello Greenbox Self Storage,

This is my second written notice regarding Unit 2232.

I still have not received a response to my earlier email. My belongings are already inside the facility, my rental began on May 14, 2026, and the facility access code I was given still does not work.

Your own rental agreement states that I have access to the storage space and facility during access hours, 6:00 a.m. to 10:00 p.m. daily. It also states that address/contact changes must be provided in writing within ten days and become effective when received and recorded. I am providing written notice that I am requesting my address/contact information be updated rather than being denied access because I used St. Francis Center as a mailing address.

Please respond immediately with either:

1. A working access code, or
2. A confirmed supervised access time today, or
3. Written notice explaining the legal and lease basis for denying access and requiring removal of my belongings.

Until this is resolved, I am requesting that no lock be changed, no property be removed, no fees be added, and no adverse action be taken against my belongings.

If I do not receive a response, I will document this as denial of access after payment and after move-in confirmation, and I will consider filing consumer protection and discrimination complaints.

Thank you,

William Lodge  
Unit 2232  
Phone: (404) 425-9820  
<https://williamlodge.com/greenbox/>