



William Lodge <williamlodge12@gmail.com>

Regarding Unit 2232

William Lodge <williamlodge12@gmail.com>
To: Kandice Jones <Kandicej@greenboxselfstorage.com>

Wed, Jun 3, 2026 at 6:21 PM

Dear Ms. Jones,

Thank you for your response.

I dispute several parts of your characterization of the events, including the claim that I was never authorized to access the facility and the implication that I abandoned any effort to retrieve my belongings. I also do not agree with Greenbox's description of the situation as unauthorized occupancy.

That said, my immediate priority is the safe return of my personal property.

Please provide, in writing, a specific date and time when I may come to the facility to retrieve my belongings, along with the name of the staff member who will be present. I am willing to coordinate a reasonable appointment during business hours so this can be handled calmly and without confusion.

Please also confirm that all of my personal property remains secured and has not been discarded, moved, damaged, or otherwise disposed of.

Additionally, I request that Greenbox preserve all records related to this matter, including gate logs, access-code records, surveillance footage, rental or move-in records, staff notes, emails, phone records, text messages, and any internal communications concerning me, my account, my access, or my property.

I am not waiving any rights or claims by requesting retrieval of my belongings. I am simply asking Greenbox to provide a clear, written process so that my property can be returned.

Please respond with available retrieval times.

Sincerely,
William Lodge

[Quoted text hidden]